



airTime

INTIME UNIVERSITY 2018

Palm Springs, California



I would like to extend a warm welcome from myself and the entire team to InTime U.

We like to think that InTime U is more than just a User Group – it is a community with shared interests and one common goal: Expanding your knowledge of InTime. So, whether you are just beginning your InTime journey, or have been using InTime for many years, InTime U is designed to help you navigate along the way. At InTime U there's no better way to make connections, have game-changing conversations, and find answers to your questions.

Our product constantly evolves. We strive to continually add innovative functionality in response to customer feedback while ensuring the product incorporates the latest security and technology standards. The release of MyTime mobile apps, shift bidding module, and improved integration capabilities are recent examples of this. Please do take in the many product sessions or visit the Product Success Hub to learn about these and other new product innovations.

A special thank you to our customers that have volunteered to present at InTime University this year. Be sure to attend these informative sessions to learn more about their unique usage of InTime.

The InTime U team has put together exciting networking events again this year, starting with the Welcome Reception outdoors on Monday evening followed by our Customer Appreciation Dinner on Wednesday evening where we will continue the tradition started last year with a multi-course, wine-paired dinner. Please do attend, meet your peers and have some fun!

I truly hope this conference meets your expectations and sets you and your agency up for success in using InTime. You, as key product users have the vision, the knowledge, and the experience to help us pave our way into the future. You are truly our greatest asset today and tomorrow, and we could not accomplish what we do without your support and leadership.

Thanks to each of you for attending and bringing your expertise. My personal respect and thanks goes out to all of you.

Best Wishes,

Jeff Lacey
Director, InTime



SPEAKERS



Redmond Ramos - Keynote Speaker

Redmond was a Navy Corpsman in the Marines when he was injured by an IED in Afghanistan in 2011. Now, Redmond speaks on how success can be achieved through struggle, inspiring people across America with his positive and powerful mindset.



Paul Butler - Master of Ceremonies

During his 27 years of law enforcement, Paul has been a public servant, sergeant, chief of police, and chief deputy. Now, he shares his experiences and knowledge as a speaker, presenter, and instructor.



John Desmond

Retired Captain - Newport Beach PD

John is InTime's Implementation & Support Manager. John has over 32 years of Law Enforcement experience and over 13 years of experience with InTime.



Ricky Rhodes

Retired Lieutenant - Tigard PD

Ricky has over 30 years of experience serving in the police force and is an active member of the FBINAA community.



Kirt Robertson

Retired Sergeant - Anaheim PD

Kirt is InTime's Senior Implementation & Solutions Specialist with over 30 years of law enforcement experience. There is no scheduling issue Kirt can't solve.

AGENCY PRESENTERS



Calgary Police Service

Staff Sergeant Shane Joyce has held numerous positions throughout the Calgary Police Service in his 18-year career and has played an integral role in the implementation of InTime alongside **Nathan Douglas, Management System Analyst** who joined the Calgary Police Service in 2013 where he worked to improve processes, reporting, and his favorite part, analytics, and analysis.



Bernalillo County Sheriff's Department

Captain Andi Taylor is a Commander with the Bernalillo County Sheriff's Department. Capt. Taylor attended the FBI National Academy and is a graduate of Northwestern University School of Police Staff and Command. She holds a Bachelor's degree in Criminology and a Master's degree in Forensic Psychology where her thesis was based on decreasing PTSD in first responders.



Orange County Law & Justice

Sergeant Robert Cote has 26 years of law enforcement experience with the Cypress Police Department. In addition to his regular duties, he serves as the InTime coordinator for the Integrated Law and Justice Agency of Orange County (ILJAO).



San Leandro Police Department

Captain Jamie Knox has worked in law enforcement for over 23 years. He holds a Bachelor of Science degree in Emergency Management and a Master of Science degree in Organizational Leadership. He is also a graduate of the FBI National Academy and the Senior Management Institute for Police.

SCHEDULE OF EVENTS

MONDAY, OCTOBER 15TH

14:00 - 17:00 Registration
Valencia II

18:30 - 21:00 Welcome Reception
Rose Lawn

TUESDAY, OCTOBER 16TH

07:00 - 09:00 Breakfast
Mountain View

08:00 - 09:00 Registration
Valencia II

09:00 - 09:30 Opening Session & Staff Introductions
Jeff Lacey & Paul Butler | Valencia VI

09:45 - 10:45 Leadership for a Lifetime
Paul Butler | Valencia VI

As the youngest Chief of Police of the Aynor Police Department, Paul has a long history of unique leadership experience. This presentation will illustrate that the ability to lead is present in everyone, regardless of their rank in an organization or irrespective of their situation in life.

10:45 - 12:00 InTime Success Hub & Product Showcase
Valencia II

10:45 - 11:00 Coffee & Refreshments Break
Valencia II

11:00 - 12:00 InTime Essentials: Intro to Best Practices
Kirt Robertson | Valencia I

A refresher on the basic functionalities of InTime. This will include how to efficiently use Units, Locations, Hours Modifiers, and Templates as well as general Reporting. A great session for new users, or schedulers looking to brush up on their knowledge of the program.

11:00 - 12:00 Case Study: Calgary Police Service
Staff Sgt. Shane Joyce & Nathan Douglas | Valencia VI

See how the Calgary Police Service has been using Web Services to exchange scheduling and timekeeping data with external systems. InTime can interface and exchange data with multiple systems including CAD, RMS, billing systems and payroll.

12:00 - 13:00 Lunch
Mountain View

13:00 - 15:15 InTime Success Hub & Product Showcase
Valencia II

13:15 - 14:15 Scheduling Through a Different Lens: Locations
Kirt Robertson | Valencia I

This session will include instruction on how to create and manage multiple locations, set minimum staffing levels based on location, set location specific pay rates, use of Customers as well as how to schedule Special Events and Extra Duty.



13:15 - 14:15 Cops & PTSD: Why You Should Care

Captain Andi Taylor & Carrie Young | Valencia VI

There are approximately 900,000 sworn officers in the United States and according to some studies, 19% of them may have PTSD. Captain Andi Taylor & Carrie Young will be presenting on the signs of PTSD in police officers and why some are affected and others are not. A highly important session discussing the impact to agencies with officers that have undiagnosed PTSD, how command staff can utilize a performance management system to identify potential PTSD indicators as well as other Health and Wellness issues.

14:15 - 15:15 Expanding your InTime Functionality

Mitch Seminow & Paul Lindemulder | Valencia I

This session is right up your alley if looking to learn more about our Asset and Training Modules. This session will also highlight our upcoming Bidding Module and discuss MyTime app functionality.

14:15 - 15:15 Automating Overtime with Postings

John Desmond & Ricky Rhodes | Valencia VI

Learn how to post overtime and extra-duty to your employees and filter sign-ups based on your agency rules. Integrate overtime, extra-duty and day-to-day scheduling for better tracking and reporting!

15:15 - 17:00 Dedicated InTime Success Hub

Valencia II

Join the InTime Team at the Success Hub. Come with questions, leave with answers. We will be serving refreshments and snacks throughout the session.

17:00 - Open Evening

Explore beautiful Palm Desert; El Paseo is only a ten minute drive from the hotel.

WEDNESDAY, OCTOBER 17TH

07:00 - 09:00 Breakfast

Stir

09:00 - 09:15 Opening Session

Jeff Lacey | Valencia VI

09:15 - 10:15 Keynote - Success through Struggle

Redmond Ramos | Valencia VI

10:15 - 10:30 Coffee & Refreshments Break

Valencia II

10:30 - 12:00 InTime Success Hub & Product Showcase

Valencia II

10:30 - 11:30 Case Study: ILJAO

Bob Cote & John Desmond | Valencia VI

The Integrated Law and Justice Agency of Orange County pushes through 146,000 subpoena requests a year using InTime. . No matter the scale of your operation, you too can learn how to efficiently schedule court appearances and serve electronic subpoenas using InTime's Court and Subpoena Module.

10:30 - 11:30 Behind the Scenes with InTime Support

Madison Lee & Sara Dyer | Valencia I

Ever wondered what a day in the life of our Support Team looks like? Join us to find out!

11:30 - 12:00 InTime U 2019: Getting You Involved

The InTime Team | Valencia VI

Tell us what you want to see at next year's InTime University.



12:00 - 13:00 Lunch

Stir

13:15 - 16:30 InTime Success Hub & Product Showcase

Valencia II

13:15 - 14:00 What's to Come: Future Developments

Harry Dollard | Valencia VI

InTime's Founder & Head of Technology, Harry Dollard to discuss upcoming projects.

14:00 - 15:00 Adopting New Technology in your Agency

Captain Jamie Knox | Valencia VI

Captain Jamie Knox from San Leandro Police Department has a great deal of experience when it comes to implementing new technology in an organization. This session will provide you with the necessary tools for successfully introducing new technology and the common pitfalls to avoid.

14:00 - 15:00 Accelerated Scheduling - Becoming a Pro

John Desmond | Valencia I

This session will include an in-depth look at some of the more advanced scheduling configurations that are possible in InTime. This is a great session for experienced users or for those who would like to improve upon their scheduling skills.

15:00 - 15:15 Coffee & Refreshments Break

Valencia II

15:15 - 16:15 Improving Officer Wellness: Fatigue Rules

Kirt Robertson & Ricky Rhodes | Valencia I

Learn how to ensure your officers are always well rested and the role that InTime can play in improving officer wellness.

15:15 - 16:15 Your Integration Options with InTime

Madison Lee & Paul Lindemulder | Valencia VI

Explore the world of integration with Paul and Madison where they will discuss going the customization route as well as how to implement our Public Safety Export. A great overview of InTime's integration options.

18:00 - 22:00 Customer Appreciation Dinner

Il Corso - 73520 EL Paseo B, Palm Desert, CA 92260

Transportation to Il Corso will be available from Hotel Lobby at 18:00.



